

# Are you a smoker?

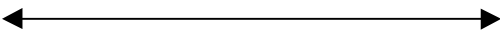
Did you know that Medicaid pays for some products that help you to quit smoking? Schedule an appointment with your primary care provider to discuss your smoking habits.

Medicaid currently covers two products that help you to quit smoking:

- 1. Patches that you wear on your arm.
- 2. An oral pill called Zyban.

You must have a prescription from your doctor for these stop-smoking products and they must be prior-authorized before Medicaid will pay for them. Remember, Medicaid only pays for these products once in a patient's lifetime. Make a commitment to quit smoking, then you will be more successful at stopping the smoking habit!

If you have any questions about stop-smoking products, call the Client Help-Line at 1-800-362-8312. This call is free to you.



## SURVEY

The Mountain-Pacific Quality Health Foundation sends out surveys every three months asking you if you have questions about the Medicaid Managed Care Program. The survey also asks if there are parts of the program that you would like to see changed and improved. The survey will be going out the end of January – please take time to read and respond – it helps you to have a voice in the program.

## WELL-CHILD EXAMS

Call your child's PASSPORT or HMO provider to arrange for a well-child exam when your child reaches the ages below:

If your child's provider cannot do the screening, he or she will arrange for someone else to do it. Be sure to say that you want a Well-Child exam. Then the provider can schedule the right amount of time for you

• By 1 month	• 4 years
• 2 months	• 5 years
• 4 months	• 6 years
• 6 months	• 8 years
• 9 months	• 10 years
• 12 months	• 12 years
• 15 months	• 14 years
• 18 months	• 16 years
• 24 months	• 18 years



## Your Provider Visits

Whenever you cannot keep an appointment with your doctor, dentist or other Medicaid provider, please call the office to cancel your appointment. This courtesy provides them the opportunity to reschedule another patient for that time period.

When a patient fails to cancel an appointment, the provider has lost all income for that time period. Giving your medical provider the courtesy of canceling an appointment will ensure that the provider continues serving Medicaid patients.

You must **always** show your current Medicaid I D card upon arriving for your appointments, or you may have to pay for your appointment.

The Staff of Montana  
Health Choices, wish  
You and Your Family  
a Wonderful  
New Year!!



## IMPORTANT PHONE NUMBERS

**MENTAL HEALTH**  
1-888-866-0328

**SOCIAL SECURITY**  
1-800-772-1213

**MEDICAID MANAGED CARE**  
1-800-362-8312

**CHILDREN'S HEALTH  
INSURANCE PROGRAM**  
1-800-624-6667

**MOUNTAIN -PACIFIC QUALITY  
HEALTH FOUNDATION  
TRANSPORTATION**  
1-800-292-7114

**CHILD SUPPORT**  
1-800-346-5437

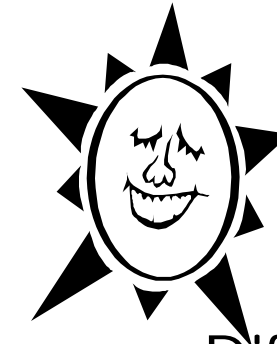
## Have Questions?

Whether you have questions about what services Medicaid will cover, if you need pre-authorization for a service, or if you need to change or find a provider, call us at 800-362-8312. We're here to help!

# Client Newsletter

*Keeping Clients Informed*

Winter, 2000



You Can  
Make A  
Difference!

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